

Strictly Necessary Cookies

INTRODUCTION

Real Estate Bank (hereafter “us”, “we”, or “our”) website & electronic banking channels use cookies to enhance your online experience. Our cookies’ disclaimer is a document that provides information about what cookies are, types of cookies used, how we use them, what user data we track, and for what purpose.

For further information on how we use, store and keep your personal data secure, check our Privacy Notice.

WHAT IS A COOKIE?

When you visit our website & electronic banking channels, a small text file, a cookie is downloaded on your computer or on other device used for browsing (tablet, smart phone, and portable smart device ...etc.)

Other technologies might also be used for the same purpose as cookies e.g. web beacons, pixel tags ...etc. This disclaimer also covers such technologies and refers to them as “cookie”.

Cookies play an important part of the web experience today; they are used to keep you logged in to the site, remember your preferences and to track your browsing activity across the web in order to improve your experience.

WHAT DO WE USE COOKIES FOR?

To enable our website to function properly. For instance, we use cookies to identify broken links or other existing technical issues within the website.

To analyze the use and the performance of the website in order to provide a high quality experience by making sure that the website content and layout are relevant to you. For instance, we use cookies to track the most popular pages that meet your needs and interests.

To optimize the webpages you visit and to personalize the content across all our digital pages. For instance, we use cookies to ensure that relevant webpages are displayed based on your preferences and location, making your next visit much easier.

To keep you connected to our electronic banking solutions throughout your session, from the time you login till the time you logout or until your session expires depending on which comes first.

WHICH COOKIES DO WE USE?

Cookies we use are either session cookies or permanent cookies.

Session cookies: Session cookies are temporary cookies that last for the length of your visit to our website. They delete themselves when you close your browser.

Permanent cookies: Permanent cookies stay on your device when you close your browser. They can track your online preferences. They remember and implement those preferences the next time you visit our site.

WHO HAS ACCESS TO YOUR INFORMATION?

It is important to note that your personal data is held solely by us and is not shared over the website or with any third-party.

We do not and never will use cookies that hold unencrypted personal information allowing a third party to identify or contact you.

SOCIAL MEDIA THIRD PARTY COOKIES

To enrich our website & electronic banking channels content, we include links to third party or other social media websites such as Facebook, Twitter, YouTube, Instagram, LinkedIn, and Pinterest. As a result, when you visit a page with content embedded, you may be presented with cookies from these websites. BLC Bank has no control or liability over these cookies set, so you should check the relevant third party's cookie policy for more information.

HOW TO REFUSE/DELETE COOKIES

Web browsers are generally setup to accept cookies. Nonetheless, you can setup your browser to reject cookies or to alert you when a cookie is placed on your computer. You should know that blocking cookies has a negative impact upon the usability of most websites including ours and will prevent you from accessing our internet banking solutions; the vast majority of cookies are completely harmless and only exist to improve your online experience.

To manage your cookies settings according to your preferences, please refer to your browser's help for detailed instructions.

CONTACT US

If you have any questions regarding this Cookies disclaimer, you may contact us using the information below:

Customer Service: 2217281/2238602

Email: support@reb.sy